



THE UPDATE

*The Voice of the
Washtenaw, Livingston,
Monroe, and Lenawee
County's Rental Housing
Industry!*

Volume 29, Issue 1 — January/February 2013

Always available at www.wa3hq.org

*Celebrating the end of 2012
with friends and co-workers
at the Holiday Party!*



Representatives from your new
board of directors.



Mark Hannaford, co-owner of Campus Management receiving the Randolph White Memorial Award.



Volunteers for Committee and Instructors from 2012 receiving committee gifts.



Kicking the NEW YEAR off RIGHT!

What a great start to 2013!

The first general membership meeting of the year was held on January 18th at Weber's Inn. Over 50 association members were in attendance to network, enjoy a delicious lunch and gain knowledge on a variety of subjects. We heard from 3 local community organizations; Troy Macon from Crime Stoppers, Jamie Kidwell from the city of Ann Arbor and Harriet Bakalar from the Housing Bureau for Seniors. Harriet Bakalar educated all in attendance on some of the research on hoarding and what we can do to understand and help those who suffer from this disorder. Hoarding is a serious issue that often requires professional intervention. Public and private agencies have come together to create the Hoarding Task Force of Washtenaw County. You can contact her at hbakalar@umich.edu.

Troy Macon talked about programs like the Property Management Coalition that he is putting together to help educate our communities about Crime Stoppers and how together we can fight crime and help put those criminals that put our communities at risk behind bars.

Jamie Kidwell with the city of Ann Arbor help us to better understand how the city was planning on using the 3 million dollar grant that they received to help the rental housing community in Washtenaw county be more energy efficient through education and encouragement. Contact her at jkidwell@a2gov.org.

[well@a2gov.org](mailto:jkidwell@a2gov.org).

Please send a thank you note to Jason Wilhoite with PPG—Pittsburgh Paints for his companies sponsorship at wilhoite@ppg.com. Remember to think of Pittsburgh Paints and Jason when you are in need of paint or paint advice. Without our business partners sponsorship and participation in events we would not be able to offer the opportunity to network with our peers and meet such great industry service providers.

President's Message: by Terri Neely

Hi Everyone,

Going forward, I am going to use my message to give you brief updates as to what decisions take place at our board meeting. This past board meeting was jam packed with numerous issues to discuss. The most discussed issue was the membership policy. Several years ago the board (at that time) voted to allow management companies to pick and choose which properties in our area that they wished to join. We have decided that we no longer find that in the best interest of our association and have voted in an "All or nothing" policy. All properties from the same management company that fall within our jurisdiction must join, or none will be allowed to join. If you are interested in more information, please feel free to contact me and I would be happy to discuss it with you.

In addition to membership, we have decided to produce a digital only newsletter. This allows us incredible freedom to increase the size, content as well as the advertising opportunities. We hope you will find the excellent value that we foresee.

We created a season pass opportunity to allow members to attend all 5 General Membership Meetings at a discounted rate. Also discussed was the new Lyceum Program (see page 9) that will be available to members interested in learning how to become leaders in the industry and our association.

Please take time to read through our new and improved newsletter and let us know what you think!

Terri Neely



New Industry Benefit



As members of the Washtenaw Area Apartment Association, you should have received two email letters over the past couple of months that give you the sign on information to this new market survey benefit. Your information as a member has been pre-loaded to make your registration seamless. If you did not receive an email or cannot find it, contact support@myrentcomps.com to get signed up today. Best of all this is free to you and your competitors and could save all apartment providers up to \$3500 per year.

Benefits Include:

- Save Time and Money - No more calling around to get comps or waiting for call backs
- Simple registration
- Pick any comps you choose - like facebook friends
- Open to nonmembers with limited information so you can not only see member comps but your true competitors
- Comprehensive reports available to members

SIGN UP NOW AND GET STARTED
CLICK ON WA3HQ.ORG

EO Message: by Alice Ehn



Coming up on February 27 is the PMAM Capitol Day in Lansing. All industry volunteers are welcome to participate in the visits with State legislators and/or the legislative reception afterward from 4 to 6 at Troppo's. This is your opportunity to explain how proposed legislation at the state level could affect your industry. Contact me at the office if you would like to be a part of this grassroots effort. There is training on the PMAM legislative initiatives that will be discussed that day and a briefing first

thing in the morning at the Kelley Cawthorne office to prepare you.

Chris Heaton, co-owner of campus management and 2011-2012 co-chair of the legislative committee developed a relationship with the Ann Arbor Housing Inspection office during his tenure at the association. Although Chris is no longer the chair of this committee, he has agreed to continue as a liaison between our association members in Ann Arbor and the A2 housing office. If you have issues with your inspections, please bring them to Chris's attention at chris@campusmgt.com. This way the associations legislative committee can keep track of recurring issues with which to discuss them at the quarterly meetings that have been established.

Produced By: Washtenaw Area Apartment Association, 2008 S. State Street, Suite C, Ann Arbor, MI 48104

Deadline: 15th of the month for next month's publication to newsletter@wa3hq.org. Submit all materials to Alice Ehn, Executive Officer

2013 Directors:

- Terri Neely, *President*, Valley Ranch Apartments, 734-747-9050
- Amy Khan, *Vice President Membership Chair/Newsletter Co-Chair*, CMB Property Management, 734-741-9300
- Michelle Foley, *Secretary*, Mill Creek Town Houses, 734-971-1730
- Mark Hannaford, *Legislative Co-Chair and Treasurer*, Campus Management,

734-663-4101

- Karen Valvo, *Legislative Co-Chair*, Fink and Valvo, PLLC; 734-994-1077
- Kathleen Quick, *Marketing Task Force*, Timberland Partners, 734-572-0300
- Russell Egerton, *Program Liaison*, AmRent, 248-948-5534
- Kristine Siemieniak, *Program Chair*, Wilson White Company, 734-995-0600
- Leslie Lemerand, *Education Chair*, Oxford Management, 734-995-9200

PMAM REPRESENTATIVES: Melissa Seitz, Wilson White Company and Susan Horner, Timberland Partners

Property Mgmt. Assoc. of Michigan - Association Executive: Kathy Bartnick - 2675 44th St, #303, Wyoming, MI 49519 - 616/531-5243, kvallie@aol.com, www.pmamhq.com

National Apartment Association - 4300 Wilson Blvd, Suite 400, Arlington, VA, 22203 - 703/518-6141, FAX 703/248-9440 - www.naahq.org

Message from President PMAM: Anthony Barker



It is an honor and a pleasure to serve as your 2013 President of the Property Management Association of Michigan (PMAM). My sincere thanks go to those who have entrusted me with the important role. We are all looking forward to yet another successful year.

Our membership is more than 120,000 units strong representing more than 60 management companies. This is a testament to the value of PMAM to our member communities. It also shows that apartment professionals know, now more than ever, the resources of our four local chapters, PMAM and National Apartment Association (NAA) are needed to keep their communities and team members thriving.

Our focus is legislation and education. Our PMAM Legislative Committee has been able to influence legislation that impacts our industry. We will meet in Lansing on February 27, to lobby our legislators. We will teach them about our industry so they will understand our mission and handle our legislative initiatives in a positive manner. Our committee meets the fourth Tuesday of each month at 8:00 am and works closely with our lobbyist firm Kelly Cawthorne. We would love to see all of our members contribute to the PMAM and/or NAA Political Action Committees (PAC) this year. These contributions help to move our associations forward.

We hope you plan to join us in attending our education offerings this year. The 6,000 participant strong NAA Education Conference and Convention in San Diego in June and in November, PMAM will host our GLAStar Education Conference. This is the largest education conference in Michigan for the multifamily industry and ends with an awards gala with 700 participants.

We are pleased to announce the inaugural class of our new PMAM Lyceum Program. This program is designed to identify and develop a well-informed and highly motivated group of emerging leaders with a strong commitment to the mission and strategic objectives of the PMAM and its affiliated associations.

Each and every PMAM member increases the value of our organization. Your input and involvement is needed and encouraged. Please be sure to give your ideas or suggestions to any of our board members or committees to help us to continue to grow and serve our members well. You may be able to do this best by actively participating by joining and serving on a committee at your local chapter, at PMAM or NAA.

One final note: We are grateful to Jessica Wressel for her service to this organization as our President. Jessica continues to serve with her role as Past President on the Board of Directors of PMAM. Thank you Jessica.

Anthony J. Barker, 2013 President
Property Management Association of Michigan

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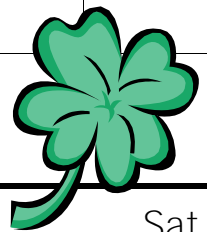
Events and Education Calendar



February 2013

Sun	Mon	Tue	Wed	Thu	Fri	Sat
					1	2
3	4 Legislative Committee— Assoc office 4:00	5	6 Membership Meeting Assoc Office 12:30	7 Board Meeting Assoc Office 3:30	8	9
10	11	12	13	14 Educational Trade Expo and Mainte-	15	16
17	18	19 Program Committee - TGI Fridays 3:30	20 Education Committee Assoc Office 3:30	21	22	23
24	25 NAA Student Housing Conference and Exposition	26 PMAM meeting Lansing NAA Student Housing Conference and Exposition	27 Capital Day NAA Student Housing Conference and Exposition	28		

March 2013



Sun	Mon	Tue	Wed	Thu	Fri	Sat
					1	2
3	4 NALP 1/2 day	5 NALP 1/2 day	6	7 NALP 1/2 day	8	9
10 NAA Capital Conference Washington D.C.	11 NAA Capital Conference Washington D.C.	12 NAA Capital Conference Washington D.C.	13 Membership Meeting - Assoc Office 12:30 NAA Capital Conference Washington D.C.	14 Board Meeting 3:30 NALP 1/2 day After Hour Mixer	15	16
17	18 NALP 1/2 day Entry Deadline for NAA 2013 Paragon Awards	19 NALP 1/2 day Program Committee - TGI Fridays 3:30	20 Education Commit- tee - Assoc Office 3:30	21 GMM Lunch with David Gregory and Mia McNeil	22	23
24	25	26 PMAM Meeting - Lansing	27 PMAM Leadership Lyceum Lansing	28 PMAM Leadership Lyceum Lansing	29	30

April Preview:
May Preview:

- 10th - Fair Housing
- 16th - General Membership Lunch
- 18th - EPA Certification for 608 Universal Testing
- 9th - After Hours Mixer - Sponsorship Available
- 13th - CAMT Designation
- 24th - Tiger Game Outing

Sponsorship Opportunities for 2013

After Hour Mixer Sponsorships — 2nd Thursday evening of March, May, June, July, and August
Cost: \$50 or hosting the event at a community
The Program Committee is putting together After Hour Mixers either at local pubs or at local apartment communities. Join in now and meet and greet members while you are getting your name out there.

Nova Awards Sponsorships: September
\$400 to display information about company products and name in all publications.
4 exclusive sponsorships available

Tiger Game Sponsor for May —
Thank you PPG - Pittsburgh Paints
Cost: \$400 - Gold sponsor - One sponsorship available
Receives 2 tickets to the game and bus, Name on scoreboard at the game, name on display on bus and name in all publications.

MAINTENANCE MANIA SPONSORSHIPS - \$200 PER GAME — EXTREME INTERACTION WITH ALL PARTICIPANTS AND OPPORTUNITY TO BE JUDGES AT THE GAME



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Sponsorships Available for ALL General Membership Meetings
Cost only- \$150 per meeting ... *you will receive:*

- 5 minutes to speak
- Ability to put your company information on all tables
- Chance to pass out table numbers to members as they enter the room
- Company name in all publications
- Your company logo on table number tent cards
- Your company name on table skirt of registration table

January (Thank you to PPG), March (Thank you to Ferguson), April (Thank you to CORT), October and November Annual meeting sponsorships still available.

Participation game Sponsorship — Thank You
[Paul Davis Restoration](#)

Sponsor a prize for a new game to encourage participation. All members will be given a punch card with 10 spots to fill. Every card that is filled by members attending events will go into a drawing.

Prize Donation—Tablet



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COMING ON FEBRUARY 14, 2013 at Weber's Inn

EDUCATION TRADE EXPO AND MAINTENANCE MANIA

The Day's Events:

- 10:30 AM Educational Session with Tim Furlong - "Respect in the workplace"...Dynamic interactive keynote that will allow participants to assess themselves and their current workplace. Will show how respect plays such an important role in job satisfaction, stress levels, productivity and employee turnover. FREE to members/ \$20 nonmembers
- Followed by..... Free Lunch and Trade Expo....Prizes given away by most vendors through out the 2 1/2 hour event.
- 2:30 PM.....Free Maintenance Mania presented by HD Supply and many local sponsors.....set up and ready to go.

After the Mania.....Drinks, Hors D'oeuvres while scoring is prepared.
Announcement of winners & cash prizes for first, second & third place at the end.

Sign up now.....

1. Sponsors for Trade Booths available now at \$240 per display
2. Sponsors for Maintenance Mania Games at \$200 per sponsorship ...two per game allowed and you can judge to interact with all who play
3. Volunteers.....Volunteers.....Volunteers
4. Participants in the games.....It is never too early to sign up.

No teams required....Competition among individuals only

All scores turned into NAA for chance to play at the June Conference National Competition. Top individual for national competition receives airfare, hotel accommodations and conference registration courtesy of HD Supply & NAA



Games include....(links to videos)

[CFG Faucet Installation](#)
[Champion Blinds Installation](#)
[Fluidmaster Duo Flush Toilet Conversion](#)
[Frigidaire Icemaker Installation](#)
[Kidde Fire & Carbon Monoxide Safety Installation](#)
[Kwikset Key Control Deadbolt Test](#)
[Philips Advance Lamp & Ballast Retrofit](#)
[Motorola & Niagara Conservation Race Car Competition](#)

All Games described and videoed at <http://www.naahq.org/maintenancemania/Pages/default.aspx>



\$100 -1st Place NAA Qualifying winner
\$50 -2nd Place NAA Qualifying Winner
\$25 -3rd Place NAA Qualifying Winner
All 8 games get cash prizes of **\$25-\$15-\$10**
IS YOUR COMPANY THE BEST?

Call 734-663-1200 with Questions and to get your wheels to
play now...IS YOUR COMPANY GO-
ING TO NAA TO COMPETE?
\$50 Gift Certificate to Peachtree for the company
with the most participants.



Maintenance matters: dealing with Frozen pipes

Provided by:  **PAUL DAVIS**

With the arrival of winter, the number of incidents of water damage as a result of pipes breaking due to sub-freezing temperatures increases. Paul Davis Restoration, Inc., a national franchise company and leading provider of [fire and water damage clean up and restoration](#) services for residential and commercial properties, offers the following advice and tips on how to prevent frozen pipes during this time of year.

According to Brian McCall, Paul Davis Restoration and Remodeling office owner, frozen pipes cause millions of dollars in damage to homes and buildings each year. "Any time the temperature drops below 32 degrees, there is the potential risk of pipes freezing, particularly indoor pipes located in poorly insulated areas such as the attics, crawl spaces and basements," said McCall. "Significant water damage can occur if broken pipes are not caught quickly. This can be a potential problem, particularly when people are away from their homes during the winter season," he said.

Frozen pipes can be prevented by following a few basic steps. Paul Davis Restoration has developed the following list of prevention measures used to advise customers during the winter months.

- ◆ Remove garden hoses from faucets.
- ◆ Let cold and hot water faucets drip during freezing weather.
Cover exposed exterior pipes with foam rubber or fiberglass insulation and secure with tape.
- ◆ If the property will be vacant for a long period of time, leave the thermostat at the same temperature both day and night, at least 55°F.
- ◆ Cover exterior faucets with insulation.
- ◆ Locate the main water shut off valve so you can find it in an emergency.

"Prevention is the key and is well worth it to avoid water damage due to a broken pipe," said McCall. "Damage from broken pipes typically goes undiscovered for long periods of time and repairs usually run into the thousands of dollars as a result," he said.

For property owners that own vacation homes, rentals or lending institutions that might have several foreclosed properties, more complete "winterization" services to protect properties may be required. In general, winterization typically refers to sealing, draining, wrapping, and adding anti-freeze chemicals to prevent freezing of water, which ultimately causes breakage of pipes. Because of the specialized services required for this procedure, McCall recommends that property owners hire a company that specializes in performing winterization services using full-time technicians who are certified by The Institute of Inspection, Cleaning and Restoration Certification (IICRC). In the event of a broken pipe, it is critical to act quickly. Water from a broken pipe can add up to thousands of gallons in a very short time. It is likely that by the time the

damage is discovered, entire rooms are flooded and walls are becoming wet. McCall recommends the following:

- ◆ Shut off the main water valve immediately
- ◆ Call a licensed, professional [water damage clean up](#) company.
Mop up standing water on flooring surfaces, if possible.
- ◆ If the burst pipe is overhead, drain ceiling cavities by punching "weep" holes.
- ◆ Open kitchen and bathroom cabinet doors to promote warm air circulation.
Locate the frozen pipe and open a faucet.

"If you do experience water damage from a frozen pipe, time is truly of the essence. Delaying the start of emergency clean up and restoration procedures can result in a drastic increase in the cost and complexity of the water loss," said McCall. "Talk to a professional in the [water damage restoration](#) service industry as soon as possible."

Paul Davis Restoration, Inc. is a leading provider of fire and water damage clean up, restoration, and reconstruction services for residential and commercial properties. The company also provides remodeling services for kitchen and bath remodeling and room additions. Founded in 1966, Paul Davis Restoration has franchise office locations throughout the US. Visit the local website at www.restorationannarbor.com.

Contact: Brian McCall (734) 930-0303 wash@pdr-usa.net



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Member Service Announcement for Ann Arbor Residents



The following is a seasonal reminder to keep dumpsters and recycling and trash carts unburied from snow banks, clear of ice, and accessible to service drivers. The trucks and service drivers require safe access throughout winter weather in order to reach your recycling and waste locations.

- If the collection site is a dumpster location at the rear of the property, either in a parking lot or at the end of a driveway, please remind your plow service to provide clear access on driveways for trucks to the solid waste collection area. Also remind plow drivers to avoid blocking access by piling snow where it will bury or block dumpsters and carts.
- If the normal collection site is curbside for recycling and refuse carts, please place containers in a clear street or driveway before 7 a.m. on your weekly collection day or shovel a shelf into the snow

bank, no higher than one inch from the ground to provide for stability and safe lifting.

- If icy, please treat the paths to the recycling and refuse carts, as well as driveways and parking lots around them, appropriately to maintain safe access for your tenants, service drivers, and service vehicles.
- Please do not place recycling carts in front of trash or recycling dumpsters, because this blocks access to dumpsters for service vehicles.

Additional reminders about your recycling service:

- If your property needs additional recycling carts or more frequent pickups, please call Recycle Ann Arbor (contact information below).
- The point of collection for recycling carts is curbside, regardless of whether locations are served by trash dumpsters, with the exception of multi-family housing complexes

with three or more buildings. If your rental properties do not meet this exception, recycling carts must be at the curb before 7 a.m. on your service day.

- All materials must fit inside the recycling carts with the lids closed. This prevents materials from falling out or being blown away as the cart is being lifted by the collection truck. Do not secure the lid closed, as this will prevent the cart from being emptied.

Please direct comments and questions to customerservice@a2gov.org or (734) 994-2807. For questions about your recycling service, please contact Recycle Ann Arbor, the City of Ann Arbor's nonprofit recycling partner, at info@recycleannarbor.org or (734) 662-6288.

Thank you. Best wishes for a safe and healthy winter season!



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New Lyceum Program for your Industry Leaders:



Leadership Lyceum Program

*Inspiring and Educating
Association Volunteers*

PMAM Lyceum Program Purpose

PMAM seeks to identify and develop a well-informed and highly motivated group of emerging leaders with a strong commitment to the mission and strategic objectives of the PMAM and its affiliated associations.

PMAM Lyceum Title Requirements

In order to receive the title of PMAM Lyceum Graduate. All of the listed requirements must be completed within a two-year period; however, a one year period is encouraged.

You will need to start by completing two-full day PMAM Lyceum Leadership training class.

Then each of these is required:

- Attend PMAM Leadership Day
- Attend Capital Day in Lansing
- Active membership in at least one committee of PMAM or local affiliate for one year with 75% or greater attendance
- Attend at least one PMAM Legislative Committee meeting
- Attend GLAStar Education Program
- Attend GLAStar Gala
- Attend at least six general membership meetings
- Attend at least three home affiliate chapter special events
- Sign a commitment to the program
- Attend at least two educational programs of local affiliate

In addition, a minimum of two of these are required:

- Attend NAA Education Conference and Exposition including attendance at NAAEI Curriculum committee, NAA Legislative Committee Meeting, Region III Meeting and a NAA Board of Directors Meeting
- Attend NAA Assembly of Delegates Conference including attendance at NAAEI Curriculum committee, NAA Legislative Committee Meeting, Region III Meeting and a NAA Board of Directors Meeting
- Attend NAA Capital Conference including attendance at NAAEI Curriculum committee, NAA Legislative Committee Meeting, and Region III Meeting a NAA Board of Directors Meeting
- Attend at least one PMAM BOD meeting

PMAM Lyceum Graduate Expectations

Graduates of the PMAM Leadership Lyceum program are expected to support the organization with key positions of leadership in local affiliates, PMAM and/or the National Apartment Association. Graduates will also seek to find and mentor others to become committed to the association and become Leadership Lyceum graduates themselves to further the goals of PMAM. In order to maintain your PMAM Lyceum title you are required to maintain a membership with NAA and remain active on a committee, with at least 75% attendance, for a period of at least five years. Complete and submit an annual report of compliance annually.

PMAM Lyceum Cost

A one-time \$299 fee for Affiliate Endorsed candidates and \$599 for all others.



NATIONAL APARTMENT
LEASING PROFESSIONAL

COST: \$450 for all classes
(and to achieve designation)
member - \$650 nonmember --
\$85 per class (no designation)
member - \$125 nonmember

DATES: March 4, 5, 7, 14, 18, 19 & 20

CLASS TIMES: 9:00 to noon (NALP no lunch) Limited to 10 per class

LOCATION: Association Office, 2008 S. State Street, Ann Arbor, MI 48104

Must register early to ensure course materials.

All modules require comprehensive exam at the end of the class to achieve the designation

No testing out available for any of the classes.

ALL MODULES FOR NALP CAN BE TAKEN AS
STAND ALONE CLASSES

New Student Rental Owners Group Forming

If you are interested in becoming a part of this subgroup of the association please contact Amy Khan at CMB Management at amykhan@charter.net for more information. They are hoping to get a group together on a periodic basis for coffee or lunch to discuss just campus related issues. All members are invited but discussions will be geared toward the student market.



**JUNE 19-22, 2013
SAN DIEGO, CA**

**INSPIRATION
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CONNECTIONS**

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Renewing MEMBERS TO THINK OF FIRST

Property Professional Members:

Ann Arbor Woods	734-971-3101
Arbor Hill Apartments.....	734-973-1616
Arbor Landings	734-761-9040
Avalon Housing.....	734-663-5858
Bartonbrook Properties.....	734-665-5620
Bayport Investors, LLC	734-662-7343
Big Bear Properties.....	810-220-4876
Big House Rentals	734-223-9879
Burwick Farms Apts.....	517-548-5755
C&I Management.....	877-426-6035
Cambridge Club Apts.....	734-930-0040
Campus Management	734-663-4101
CareOne Rentals	734-891-4167
Charlton, Shoreview Apts	734-663-8463
CMB Property Mngt	734-741-9311
Copi Properties	734-663-5609
Fairway Trails Apts	734-434-2552
Go Blue Rentals.....	248-974-7021
Graham Miles	734-662-7121
Greenbrier Apts	734-665-3653
Gruber Management.....	734-668-7978
Hamptons of Cloverlane	734-572-0300
Harbor Cove & Beach Club	734-449-5520
HGE Properties.....	734-971-7850
Hill & Brown	419-283-3430
Huron Heights and Huron Ridge.....	734-480-1600
Issa Properties.....	734-662-4446
Jim Kaercher.....	734-426-4772
Jim Smiley	734-761-4469
Johnston and Johnston.....	734-662-4507
Jones Properties.....	734-668-1118
Keystone Properties	734-663-2284
Lake Village of Ann Arbor	734-662-6440
Lakeshore Village Apts	517-546-6567
LandMark.....	734-327-1300
Mark Sundling.....	734-668-6327
Marty Baltzell	734-475-2577
Mary Anne Jaeger	734-668-7955
Maynard House Mgmt	734-761-8220
Merkle Real Estate, LLC.....	734-662-2307
Millicent Empedocles.....	734-769-1534
Nob Hill Apartments.....	734-668-8888
Oakhaven Manor	517-548-9870
Oakland 912	734-994-9079
Pappasrental	734-649-1765
Patricia Berwald.....	734-327-0104
Penninsular Place.....	734-485-9999
Peppers Properties.....	810-231-0229
Pine Valley Apts	734-971-5210
PTP Management.....	734-657-2096
Rob Beatty.....	248-904-0712
Scott Hill	734-476-0099
Slavik Management	248-203-0011
Spaly Group.....	734-769-7000
Spicetree Apartments	734-434-0400
Steve Merritt	734-730-2776
Stratford Place Apts.....	517-265-3499
Tannin Property Group	734-904-0806
The Courtyards Student Apts	734-994-6007
The Highlands	734-769-3672
The Pines of Cloverlane	734-434-3455
The Ponds of Georgetown.....	734-761-2330
Three Oaks Property Grp	734-214-1600
Tom Clark.....	734-996-2836
University Towers	734-761-2680
Valley Ranch Apts	734-747-9050
Weber and Weber	734-449-4213
Wessinger Properties	734-747-6372
Westbrook Apartments	734-449-4213
Wilson White Company	734-995-0600
Windemere Park Apts.....	734-662-0330
Woodbury Gardens & Townhomes.....	734-663-7633
Wyndham Hill Apts	734-668-8888

Business Partners:

All About Furniture.....	734-637-4092
Al's Asphalt Paving	734-946-1880
Anderson Paint Comp	734-995-4411
Ann Arbor Housing Commission	734-794-6720
Ann Arbor Insurance Assoc	734-327-9222
Aprill Agency, Inc.....	734-662-4517

Artic Window Replacement	734-585-1600
B3G Thermal	734-260-9118
Batteries Plus.....	734-975-2441
CIC Industries	734-641-9617
CoreLogic SafeRent.....	248-880-2057
Corporate Clean Inc.	810-599-7375
Critter Control of Ann Arbor	734-449-5858
Cut N Care	248-668-0070
Eradico Pest Control	248-477-4800
Falcon Carpet.....	248-585-8780
Finn's J.M. & J. Insurance Agency.....	734-668-4050
For Rent Magazine.....	248-354-0729
Full House Marketing	248-474-3009
Griffin Pest Control	888-547-4334
H & R Maintenance	734-641-0610
ISC Services	888-244-7337
JNS Facility Maintenance.....	734-222-6243
K & B Asphalt.....	800-292-0361
Kapnick Insurance.....	800-292-0361
Little Caesars of Ann Arbor	734-665-8621
Midwest Cabinet& Counter	313-822-0142
Midwest Carpet Cleaning	734-729-4198
Modernistic.....	800-566-6155
Occupancy Solutions	800-865-0948
Pacesetter Painting	734-484-1185
Pest Arrest	248-246-1850
Print Tech.....	734-996-2345
Recycle Ann Arbor	734-662-6288
RentFAST	734-669-5885
Rose Pest Solutions.....	248-588-7005
Roto Rooter.....	734-973-9194
SCI Floor Covering.....	248-359-3500
Smoke Free Environments Law Project	734-665-1126
Solar Contract Carpet	469-417-8070
Stadium Hardware	734-663-8704
Statewide Disaster Restoration	888-822-9500
Steve's Custom Signs	734-662-5964
Tidy Enterprises	734-930-0000
Trowbridge Law Firm	313-259-6900
Uproar Communications	734-975-8888
Vedder Electric.....	734-662-6220
WASH	800-521-9938

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Golfside Lake Apartments

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